

Troubleshooting information

If you have a problem setting up or using your monitor, you might be able to solve it yourself. Before calling your dealer or Lenovo, try the suggested actions that are appropriate to your problem.

Table 2-1. Troubleshooting

Problem	Possible cause	Suggested action
The power indicator is not lit and there is no image.	• The monitor's power switch is not switched on. • The monitor's power cord is loose or disconnected. • There is no power at the outlet.	• Be sure the power cord is connected properly. • Turn on the monitor. • Power on the monitor. • Try using another electrical outlet.
The power indicator is white, but there is no image.	The video signal cable is loose or disconnected from the system or monitor.	Be sure the video signal is connected with the system properly.
The monitor brightness and contrast levels are at the lowest setting.	Adjust the brightness and contrast setting on the OSD (On Screen Display) menu.	
The image quality is unacceptable.	The video signal cable is not connected with the monitor or system completely. The color settings may be incorrect.	Select another color setting from the OSD menu.
The automatic image setup function was not performed.	Perform automatic image setup.	
There is a screen message that reads "Out of range" or "Hz?"	The system is set to a display mode which is not supported by this monitor.	If you are replacing an old monitor, disconnect it and adjust the display mode to within the specified range for the new monitor. If using a Windows system, restart the system in safe mode and select the recommended display mode for your monitor. If these options do not work, contact the Support Center.
There is no image and the power on indicator is flashing white.	The power on indicator is not lit and there is no image.	Contact the Support Center.

For additional troubleshooting information, please refer to the User's Guide.

Si un incidente se produjo lors de la configuración o de l'utilisation de votre moniteur, vous pouvez peut-être le résoudre vous-même. Avant d'appeler votre revendeur ou Lenovo, essayez d'effectuer les actions préconisées correspondant à l'incident.

Table 2-2. Identification des incidents

Incident	Cause possible	Action préconisée
Le voyant d'alimentation n'est pas allumé et aucune image n'est affichée.	• L'interrupteur d'alimentation est débranché ou il est cassé. • Le cordon d'alimentation est débranché ou décroqué. • La prise de courant n'est pas alimentée en électrique.	• Assurez-vous que le cordon d'alimentation est bien connecté. • Assurez-vous que la prise de courant est correctement reliée au moniteur. • Mettez le moniteur sous tension. • Essuyez un autre cordon d'alimentation. • Essuyez une autre prise de courant.
Le voyant d'alimentation est blanc, mais aucune image n'est affichée.	Le câble d'interface vidéo est mal connecté ou il est débranché du système.	Vérifiez la connexion du câble d'interface vidéo au système.
La luminosité ou le contraste du moniteur n'est pas correct.	Réglez la luminosité et le contraste à l'aide du menu OSD (On Screen Display).	
Le voyant d'alimentation n'est pas accepté.	Le câble d'interface vidéo n'est pas bien connecté au moniteur ou au système.	Vérifiez la connexion du câble d'interface vidéo au moniteur et au système.
Le réglage automatique de l'image n'a pas été effectué.	Le système est configuré pour un mode d'affichage qui n'est pas pris en charge par le moniteur.	• Si vous冒險ez un reconnection et réglez le mode d'affichage en tenant le bouton de la page spécifique pour le nouveau moniteur. • Sous Windows, redémarrez le système en mode safe mode, puis sélectionnez le mode d'affichage pris en charge. • Si l'incident persiste, prenez contact avec le centre de support de Lenovo.
Le message "Out of range" ou "Hz?" s'affiche à l'écran.	Il n'y a pas d'image et le voyant d'alimentation est blanc et clignote.	

Pour plus d'informations sur la résolution des incidents, consultez la Guide d'utilisation.

Als u een probleem hebt bij het instellen of gebruiken van uw monitor, dan zou u het op kunnen lossen. Voordat u uw dealer of Lenovo belt, probeert u al aanbevolen acties die gepast zijn voor uw probleem.

Table 2-10. Fontoplossing

Probleem	Mogelijke oorzaak	Aanbevolen actie
De voedingindicator brandt niet en is geen helder wit.	• De stroomvoeding is losgekoppeld van de monitor of is beschadigd. • Het snoercontact dat is los is losgekoppeld. • Er is geen spanning bij het stopcontact.	• Controleer of de voedingsvoeding is goed aangesloten op het stopcontact. • Schakel de monitor in. • Proberen er ander snoercontact te vinden. • Proberen een anderstopcontact te gebruiken.
De voedingindicator is wit, maar er is geen beeld.	Zorg ervoor dat het stopcontact goed is aangesloten op het systeem.	
De beeldschermkabel is niet volledig aangesloten op de monitor of het systeem.	De beeldschermkabel niet volledig aangesloten op de monitor of het systeem.	Vergewis je dat de beeldschermkabel stevig is aangesloten op het systeem.
De kleureninstellingen kunnen opzien.	De kleureninstellingen kunnen opzien.	Verstuur een e-mail naar de klantenservice.
De functie voor automatische beeldinstelling werkt niet uitgewerkt (LCD monitor).	De functie voor automatische beeldinstelling werkt niet uitgewerkt (LCD monitor).	
Er is een schermbericht met de tekst "Bladen bereikt" of "Hz?".	Er is een schermbericht met de tekst "Bladen bereikt" of "Hz?".	
Er is geen beeld en de aanstuur-indicator knippert wit.		

Raadplegen of Gebruikershandleiding voor aanvullende informatie over het oplossen van problemen.

Lenovo Limited Warranty-Customer Notice

Lenovo Limited Warranty-Customer Notice

Please read the Lenovo Limited Warranty (LLW) which is available in 30 languages. You can find it at <http://www.lenovo.com/warranty> or contact your local Lenovo office or dealer to obtain a printed version.

Warranty Information applicable to your Machine:

1. Period of warranty: 3 years

2. Type of Warranty Service: Customer Replaceable Unit ("CRU") and Customer Carry-In or Mail-in Service

3. Lenovo Limited Warranty Version: L505-0010-02/08/2011

For warranty service consult the telephone list at www.lenovo.com/support/phone. Our numbers of telephone estão sujetos a alteração sem aviso prévio.

Lenovo Limited warranty is provided by the manufacturer, www.lenovo.com/support/phone.

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